

Public

For Commission Use Only:

Case: 08-0560

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint):

Michele Drayton

Against (Utility name):

Peoples Gas

As to (Reason for complaint):

1) Excessive Charges

2) Disconnection Notice

3) Negative Information Reported to Credit Bureaus (3)

4) Haphazard Billing Process

5) Late charges added while bill in dispute

in Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

P.O. Box 06453 Chicago, IL 60606

The service address that I am complaining about is

My home telephone is

[]

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 242 6044

My e-mail address is

I will accept documents by electronic means (e-mail) ☐ Yes

☐ No

(Full name of utility company)

Peoples Gas Natural Gas Delivery

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Public Utilities Act

Sections 8-101; 8-102; 8-201;

8-302; 8-303; 8-304

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

I have not been formally notified that case is closed.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

My complaint addresses the following:
Accuracy and reasonableness of a \$3,340⁷⁹ bill
subsequent to a meter assignment error by Peoples
Gas. Error was never formally acknowledged in
writing. Instead occupant received a bill
with two meter readings and had to call for
an explanation. See attached.

Please clearly state what you want the Commission to do in this case:

Bill reduction based on data Peoples Gas determined
meter was properly working (see attached) Replacement meter.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9-26-08
(Month, day, year)

Complainant's Signature: Michael J. [Signature]

Corrected from 9/15/08 submission

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

NA

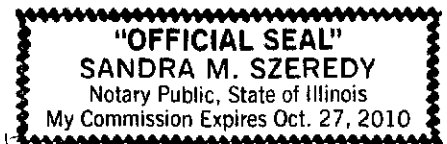
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Michael J. [Signature], Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) Sept 26, 2008

Sandra M. Szeredy
Signature, Notary Public, Illinois

County of DuPage
(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.